

INSTALLATION USE & CARE MANUAL

ALL WEATHER C-SERIES AND CD-SERIES
QUARTZ TUBE ELECTRIC INFRARED RADIANT HEATER



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WARNINGS

READ ALL INSTRUCTIONS BEFORE USING HEATER. Unit may be a source of possible shock. NEVER attempt to service heater without disconnecting its power source. Source of possible ignition.



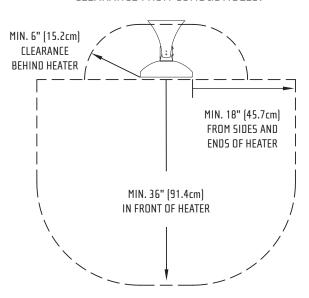
WARNING: If not installed, operated and maintained in accordance with the manufacturer's instructions, this product can expose you to chemicals including nickel, which are known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

CAUTION

High Temperature, risk of fire, keep electrical cords, drapery, furnishings and other combustibles at least 3' (0.9m) from the front of heater and away from sides and rear.

MOUNTING HEIGHT/CLEARANCES

CLEARANCE FROM COMBUSTIBLES:



- For Wall-Mounting, do not install heater closer than 18" (45.7cm) from adjacent walls and 6" (15.2cm) from ceiling and do not install less than 6' (1.8m) if the heater is labeled as UL Listed and 8' (2.4m) if the heater is labeled as UL/CUL Listed from floor, while heater is set at a downward angle of 30 to 60 degrees.
- For Ceiling-Mounting, do not install heater closer than 18" (45.7cm) from adjacent walls and 6" (15.2cm) from ceiling and do not install less than 6' (1.8m) if the heater is labeled as UL Listed and 8' (2.4m) if the heater is labeled as UL/CUL Listed from floor, while heater is at a maximum 30 degrees.
- Adjacent Heaters to be installed no less than 3' (0.9m) apart.
- Do NOT operate within 25' (7.6m) of flammable/explosive material.
- Never block heater.
- Heaters greater than 240 Volts are for "Commercial Use Only. Risk of fire. Do not use as a residential or household heater."
- A means for disconnection of the appliance must be incorporated in accordance with the local wiring codes.
- Do not use if the heating element is damaged or cracked.

"IMPORTANT INSTRUCTIONS" "SAVE THESE INSTRUCTIONS"

INSTALLATION INSTRUCTIONS

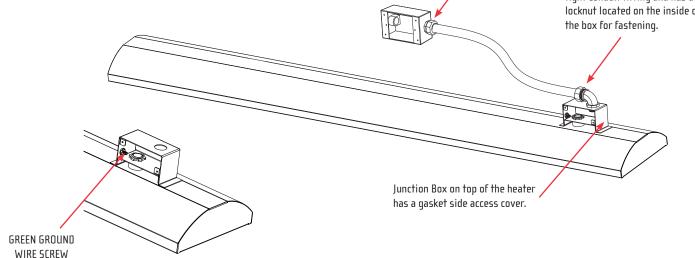
This heater must be permanently installed and hard wired by a licensed electrician in accordance with local electrical codes. Assembly procedure must be performed with no electrical power to unit.

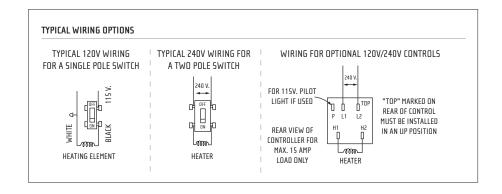
- **Step 1:** Check UL/CUL/CE label on heater for proper voltage.
- Step 2: Follow supplied wiring instructions. (See wiring instructions below)
- **Step 3:** Heater must be mounted with reflector angled down.
- **Step 4:** All electrical connections must be in compliance with the National Electric Code (NEC) and local codes for outdoor wiring.
- Step 5: Use only wiring components UL/CUL/CE listed for outdoor use with IPX4 minimum rating.

WIRING INSTRUCTIONS

The heater is drilled and threaded for standard 1/2" conduit fittings. The installing electrician will need to provide the appropriate rigid metallic, flexible or liquid tight conduit for the installation location.

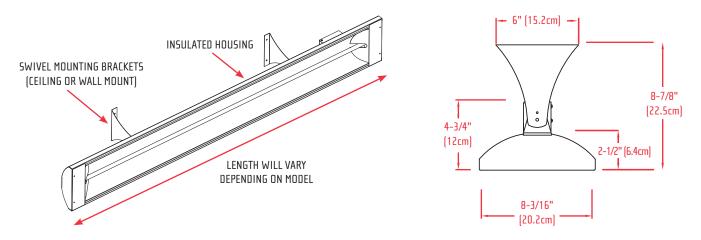
- Observe local electrical code regulations.
 Remove cover plate from junction box.
- Attach conduit.
 Use only copper wire suitable for 90°C.
 Replace cover plate.
 Connect power with flexible conduit or appropriate cord to allow heater to be swiveled.
 The Junction Box inlet hole is sized for a standard ½" weather tight conduit fitting and has a locknut located on the inside of the box for fastening.



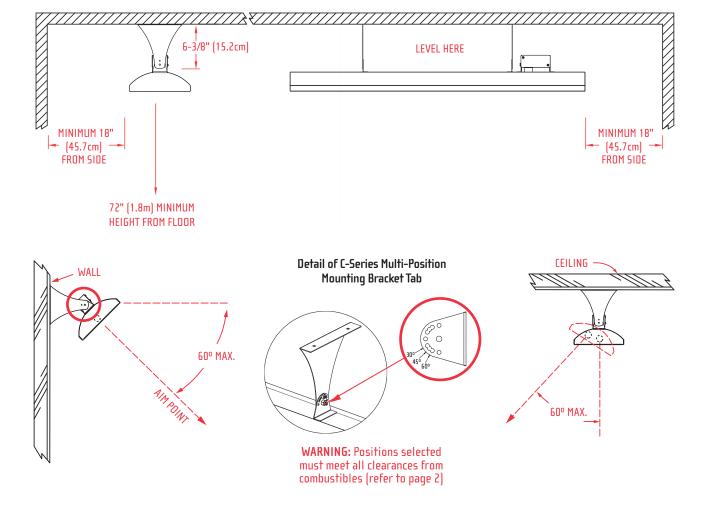


MOUNTING INSTRUCTIONS

These models may be chain or bracket mounted to any ceiling or horizontal surface. Installation must be such that 18" (45.7cm) minimum clearance is maintained around the heater on all four sides and 36" (91.4cm) directly in front. A minimum of 6" (15.24cm) of clearance provided by mounting brackets is required behind the plane of the face. Heater can be hung using chains or custom brackets. Heater must be level, but can be rotated around its horizontal axis.



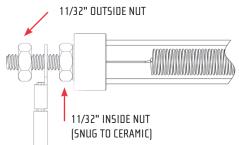
Heater must be installed with the quartz tube horizontally level. For maximum tube life, use a carpenter's level tool to find the optimum level position for the heater's body. It's important to always maintain the minimum clearances from the heater body to any combustible materials.



REPLACEMENT ELEMENT INSTALLATION (VISIT INFRATECH-USA.COM FOR VIDEO INSTRUCTIONS)

Disconnect the power at the breaker. Remove the grill by grasping it in the middle, flex grill up and lift it off. Unscrew and remove both end reflectors. Unhook element clips at each end of the heater and remove nuts from end of element to remove the existing quartz tube. Carefully install the new element. Remove one nut from end of the new element. Install wire by sliding high temperature ring terminal onto element screw and replace nut. Use a thin 11/32" wrench to hold inside nut. Nuts must make a tight connection. Close element clips over tube, reinstall end reflectors, then snap protective grill back in place.

NOTE: Hold ceramic element firmly while tightening nut to prevent damage to element. Nut should be tightened snug. A loose connection can cause the element to short or fail prematurely.







REPLACEMENT ELEMENTS (OTHER VOLTAGES ALSO AVAILABLE)

PART NUMBER	ELEMENT NUMBER	LENGTH	WATTS	VOLTS	FITS
10-1020	E-7512	16-1/2" (0.4m)	750	120	C-7512
10-1050	E-1412	30" (0.8m)	1500	120	C-1512
10-1055	E-1424	30" (0.8m)	1500	240	C-1524/CD-3024
10-1085	E-2024	36" (0.9m)	2000	240	C-2024/CD-4024
10-2010	E-2524	36" (0.9m)	2500	240	C-2524/CD-5024
10-2030	E-3024	58" (1.5m)	3000	240	C-3024/CD-6024
10-2055	E-4024	58" (1.5m)	4000	240	C-4024

Consult the label on back of heater for proper watts, voltage, and replacement element part number.

Need help? To order replacement elements for your Infratech heating system, please contact us via phone or visit our website.

REPLACEMENT PARTS

PART NUMBER	PART DESCRIPTION	QUANTITY
13-1210	Single Element End Reflector (Set of 2)	1
13-1252	Dual Element End Reflector (Set of 2)	1
13-1207, 13-1208, 13-1209	C-Series Body Reflector – Fits 33" (0.8m), 39" (1.0m), 61-1/4" (1.6m)	1
13-1242, 13-1240, 13-1245	Grill Guard – Fits 33" (0.8m), 39" (1.0m), 61-1/4" (1.6m)	1
13-1232, 13-1230, 13-1235	Lead Wire Set – Fits 33" (0.8m), 39" (1.0m), 61-1/4" (1.6m)*	1
13-1250	SS Mounting Bracket (Set of 2)	1

^{*} Note: Dual Element Heaters require 2 Lead Wire Sets per Heater

SINGLE ELEMENT AREAS COVERED (FEET) MODEL WATTS MOUNTING HEIGHT AVERAGE COLD PROTECTED 3' x 3' (0.91m x 0.91m) C-1512 SS 1,500 6' - 8' (1.8m - 2.4m) 5' x 5' (1.5m x 1.5m) 7' x 7' (2.1m x 2.1m) C-2024 SS 2,000 7' - 9' (2.1m - 2.7m) 6' x 6' (1.8m x 1.8m) 4' x 4' (1.2m x 1.2m) 8' x 8' (2.4m x 2.4m) C-2524 SS 2,500 7' - 9' (2.1m - 2.7m) 7' x 7' (2.1m x 2.1m) 5' x 5' (1.5m x 1.5m) 9' x 9' (2.7m x 2.7m) C-3024 SS 3,000 7' - 9' (2.1m - 2.7m) 8' x 8' (2.4m x 2.4m) 6' x 6' (1.8m x 1.8m) 10' x 10' (3.0m x 3.0m) C-4024 SS 4,000 8' - 11' (2.4m - 3.4m) 10' x 10' (3.0m x 3.0m) 8' x 8' (2.4m x 2.4m) 12' x 12' (3.7m x 3.7m)

DUAL ELEMENT AREAS COVERED (FEET)					
MODEL	WATTS	MOUNTING HEIGHT	AVERAGE	COLD	PROTECTED
CD-3024 SS	3,000	7' - 9' (2.1m x 2.7m)	7' x 7' (2.1m x 2.1m)	5' x 5' (1.5m x 1.5m)	9' x 9' (2.7m x 2.7m)
CD-4024 SS	4,000	8' - 12' (2.4m - 3.7m)	8' x 10' (2.4m x 3.0m)	6' x 8' (1.8m x 2.4m)	10' x 12' (3.0m x 3.7m)
CD-5024 SS	5,000	8' - 12' (2.4m - 3.7m)	9' x 10' (2.7m x 3.0m)	7' x 8' (2.1m x 2.4m)	11' x 12' (3.4m x 3.7m)
CD-6024 SS	6,000	10' - 14' (3.0m - 4.3m)	11' x 11' (3.4m x 3.4m)	10' x 10' (3.0m x 3.0m)	12' x 12' (3.7m x 3.7m)

NOTE: Mounting height should not be less than 6' (1.8m) if the heater is labeled as UL Listed and 8' (2.4m) if the heater is labeled as CUL Listed. Indoor or well-protected environments will generally exceed average. Heaters can provide less than average coverage in extremely cold/windy conditions.

GENERAL NOTES

- INFRATECH QUARTZ TUBE ELECTRIC HEATERS are furnished with multi-position wall/ceiling mount brackets.
- See sales literature and price list for full listing of models, descriptions, amperages, and voltages. At times, especially when the mounting height might be quite low, an increased number of smaller heaters can help prevent overheating.
- Heaters up to 15 AMPS can be controlled with a simple INF Input Regulator. This low cost controller, which is actually an infinite switch, gently pulses the heat on and off at regular intervals when not on full power.
- Dual Element Heaters can be wired with our Duplex/Stack Switch, which enables the ability to turn on and off each element independently, providing for half power/full power capabilities.
- For ideal comfort heat, the best solution is to heat from two sides rather than from just one side. However, there are times when this is not practical.
- Coverage areas are approximate dimensions and will vary depending on prevailing and personal comfort levels.
- Indoor or well-protected environments will generally exceed average (see charts). Heaters can provide less than average coverage in extremely cold/windy conditions.

MAINTENANCE INSTRUCTIONS

- Before performing any maintenance, power must be disconnected and the heater cool to touch.
- Heater housing, reflectors, and heating element can be rinsed with a hose or wiped down with isopropyl alcohol, acetone, or glass cleaner. Use a clean, scratch-free rag or paper towel. Any oxidation, surface rust, or discoloration can be removed with a stainless steel cleaner or metal polish on the bare metal surface.
- Make sure all water, solvents, or cleaners are removed and the heater is dry before reconnecting the power.

TROUBLESHOOTING

WHAT TO DO **PROBLEM** Heater does not glow • Check supply voltage to confirm it matches voltage of heating element. Low heat output A 240V element connected to 110V or 208V will warm, but not glow orange or generate sufficient heat for typical applications (Matching your voltage is extremely important). If element is visibly orange, but there is insufficient heat, refer to the areas covered with respect to conditions and mounting heights. • Replace or clean dirty or non reflective reflectors. Heater does not work • Disconnect power and check element with an ohm meter for continuity. If there is any continuity across the bulb, the problem is in the wiring/controls. • Check that there is proper voltage to the heater. Check that the control/switch is working. Check main power circuit breaker. • Check wiring for a loose connection or burned wire.

LOCATION SUGGESTIONS

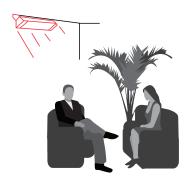
Unless heaters are installed over 12' (3.7m) high, it is generally recommended that all radiant heaters be mounted on an angle to assure that radiant warmth is distributed from the sides rather than straight down on the heads and shoulders of the people being warmed.

RECOMMENDED POSITIONING



Angle fixture 30° to 60° from horizontal face down. Best angle is approximately 45°.

INSTALLATION DIRECTION



Install fixture to heat the area from the "cold side" if possible. This helps compensate for increased body heat losses due to exposure. Warm floors reradiate heat. Warmer air rises from floor. Some heat reflects from floor. Mounting a heater directly over a table or other obstruction will block the energy, primarily heating the object. It is best to move heater to the side, allowing complete body and floor coverage.

OUTDOORS



When outdoors, hang heater under protective roof or weather cover whenever possible. Even though heater is all-weather construction, it will last longer and look better if it is protected from rain and snow.

LIMITED PRODUCT WARRAN	ТҮ
Model #-	Serial #:
Date of Purchase:	
We have designed this heater to pro and Serial number as well as date of the full and safe enjoyment of your	g a INFRATECH Quartz Tube Electric Heater. Invide you and your family with many years of great outdoor experiences. Please fill in the Model of purchase in the areas indicated above. Please save this information for future reference. To get electric heater please read your Owner's Manual carefully and review the proper operating and members that may be using the heater.
Manufacturer Warranty: INFRATECH warrants that this elect for a period of THREE YEARS from	ric heater is designed and manufactured to be free from defects in materials and workmanship original date of purchase.
at the time of purchase and ends ei warranty we require that you send in	dealers to the original purchaser at the original site of installation: This warranty becomes valid ther by specified time frame listed above, owner transfer or relocation. In order to activate the nather that the the attached warranty registration form. This registration is for our internal use only and will only not you important safety related product information. The information will not be sold or used for
installation or improper operation, u chemicals (i.e. cleaning products in	nages resulting from negligence, alteration, misuse, abuse, accident, natural disaster, improper nauthorized adjustments or calibrations, dings, dents, scratches, nor damages due to harsh approperly applied). Warrantor is not responsible for consequential or incidental damages. Under I or any of its representatives be held liable for injury to any person or damage to any property,
Any implied warranties of merchant of this express written warranty. This to state, may also apply. Title to the carrier, the merchandise travels at t	roof of purchase to establish warranty period. ability and fitness applicable to the equipment are limited in duration to the period of coverage is warranty grants specific legal rights to the purchaser. Other rights, which may vary from state merchandise passes to the consignee upon acceptance by the carrier. After acceptance by the he risk of the purchaser. In the event of freight damage, do not refuse shipment. Advise both the damage. Note the details of that damage on the freight bill before any freight charges are paid e freight agent.
- you'll also be automatically enrolle	e today and you'll not only be covered by the most extensive three-year warranty in the industry ed in our Heater Maintenance Program. This means you can enjoy industry-leading customer nt end reflectors when needed, to keep your heating system looking as new as the day it was com/warranty
©2019 INFRATECH	
	CUT HERE
INFRATECH WARRANTY REG	ISTRATION
Customer Name:	
Address:	
City:	State: Zip:
Phone:	E-mail:
Model #:	Serial #:
Dealer's Name:	Date Purchased:

This Warranty Registration Card must be returned within thirty days of purchase to properly activate your warranty. This information is for our internal use only.



Dealer's Address: __